

Decision taken

Made by an Executive Member or Chief Officer



MANCHESTER
CITY COUNCIL

Notice of Decision Made

Decision maker	Deputy Chief Executive and City Treasurer
Date of decision	14 December 2022
What is the decision?	Approval to appoint a supplier to provide a Neighbourhood Case Management System (TC1024)
Reasons for the decision (but excluding any exempt or confidential information)	<p>The contract is to be awarded to the most economically advantageous tender as a result of a competitive tender procedure.</p> <p>Case management system to replace the current Civica APP (FLARE) case management system.</p> <p>The new case management system should allow the following business capabilities:</p> <ul style="list-style-type: none">• Case Management• CRM and collaboration• Document Management and Reporting• Mobile Technology• Resource Management• System Integration• Programme Management
Alternatives considered and rejected	None
Interests Declared	None
Officer contact details For any further information	<p>Karen Lock Procurement Manager Level II 0161 234 3411 Karen.lock@manchester.gov.uk</p> <p>Andrew Blore ICT Strategic Business Partner 0161 234 1882 Andrew.Blore@manchester.gov.uk</p>

Register of Key Decisions

Register of Key Decisions Reference	(2022/08/08A)
OR – if not published in the Register of Key Decisions	

Reasons for special urgency such that this was not published in a Register of Key Decisions	
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Scrutiny Call In

Call-in deadline	4:00pm Thursday 22 December 2022
OR – if Exempt from Call-in	
Advice as to how any delay would seriously prejudice the legal or financial position of the Council	
Scrutiny Chair who agreed the urgency	

Date this notice was published	Thursday 15 December 2022
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